

Asset Specifications

Validations:

- File name validation Should be less than 170 characters and should consist of these characters (A-Z a-z 0-9 ! @ # % ^ & () _ + = {} [];, . ~ ` é) ONLY)
- Assets with same file name cannot be uploaded, each asset should have a unique file name
- Maximum of 5GB of combined data (images, spins, videos, PDFs) can be uploaded in a single instance

Please note: The addition of any badges to Images, 360 Spins, PDFs, or Videos is not allowed.

Asset Name		Specifications	
 Product Images Fill 90% of the canvas size Showcase the product only (no text, logos, or promotional graphics outside of the "Dimensions18" slot) Must feature the exact color/finish of the product being sold 	SIZE RESOLUTION FILE SIZE COLOR DEPTH FILE TYPE	1000 X 1000 PIXELS (MINIMUM) 72 DPI (MINIMUM) 5 KB (MIN) 50 MB (MAX) sRGB OR ADOBE RGB ONLY (BMP, JPG, JPEG, TIF, TIFF, PNG, WEPB)	Images
 3D View GLTF extensions cannot be used 	FILE SIZE FILE TYPE	100 KB (MIN) 50 MB (MAX) GLB only	
 GIF Images GIF images can't be loaded as the front-facing image 	SIZE RESOLUTION FILE SIZE FILE TYPE	1000 X 1000 PIXELS (MINIMUM) 72 DPI (MINIMUM) 5 KB (MIN) 5MB (MAX) (GIF)	GIF
 360° Spins Must include at least one row of 24 individual JPEG images displayed in 15° increments on 255 white background A maximum of 3 rows can be accepted Video or CGI files do not qualify as a 360° spin asset; must be image based Must be in .zip folder 	SIZE RESOLUTION COLOR DEPTH FILE TYPE FILE SIZE IMAGES PER ROW	2500 X 2500 PIXELS 300 DPI sRGB OR ADOBE RGB JPEG (.JPG) ONLY 500 MB (MAX) ONLY 24 PER ROW, 3 ROWS MAX	360 View

Asset Name	Specifications		
 Documents Documents should not be password protected 	FILE SIZE FILE TYPE	500 MB (MAX) (.PDF) ONLY	
 Videos Professionally produced in regard to both video and audio (no smartphone video) Must not reference other retailers or competitors Must not direct the viewer offsite or reference 3rd party websites Must contain actual video footage (no slideshows) and ideally less than 2 minutes long 	RESOLUTION FRAME RATE FILE FORMAT BIT RATE AUDIO FILE SIZE	1280 X 720 (16:9) OR HIGHER 23.976 (24FPS) Min.– 60.01 (60FPS) Max. H.264 (MP4, MOV, M4V, WMV) ONLY 1500 - 100,000 kbps AAC STEREO (49khz or 96 khz) 1 MB (MIN) - 1 GB (MAX)	Video