

PACKING SLIP GUIDE — Country Home Products

Introduction

Packing slips can be downloaded from the platform. If you prefer to create your own packing slips, this document provides instructions for replicating packing slips for Country Home Products. Please match the packing slip design requirements as closely as possible.

Once you have created your packing slips, please submit samples to Country Home Products for approval. Your packing slips must be approved by Country Home Products before you can use them.

If you have any questions, contact Country Home Products directly or [contact Rithum Software Support](#).

Packing Slip Requirements

Below is a summary of the rules that apply to Country Home Products packing slips.

Paper: 8 ½ x 11 Letter

Primary Font: Arial

Packing Slip Variables	Applies to this Retailer
Packing Slip Types:	
• Regular	Y
• Ship-To-Store	N/A
• Reprint	Y
• Gift	N/A
Returns Address	N/A
Sales Division	N/A
Special Printing Requirements	N/A

Packing Slip Variables	Applies to this Retailer
Barcode	N/A
Multiple Languages	N/A
Multiple Lines Per Packing Slip	Y
Multi-Page Packing Slip	Y
Computations	N/A
Price Suppression	N/A

Packing Slip Sample

Below is a sample of the Country Home Products packing slip.

GENERAC®			POWERMATE	Packing Slip/Invoice
DR ID:		ORD. #: E000888505		
BILL TO:		SHIP TO:		
Ken17 Generac		Ken17 Generac		
540 Fox River Hills Dr		540 Fox River Hills Dr		
Waterford, WI 531854072		Waterford, WI 531854072		
US		US		
QTY	ITEM NO.	DESCRIPTION		
1	300420	VEGTRUG - SMALL		
1	300441	Small VegTrug Micromesh Cover		

Figure 1 Sample Regular Packing Slip (Front)

**IF YOU HAVE A PRODUCT YOU WISH TO RETURN,
PLEASE REVIEW THE INFORMATION BELOW.**

RETURN AUTHORIZATION

No return product will be accepted without a return Authorization.

To obtain Return Authorization, call the number below.

Once a Return Authorization number has been issued for a return,
the item must be returned within 30 days.

For Return Authorization Call:

TOLL-FREE 1-800-574-2042

Customer Service hours:

Monday – Friday 8:30am-5:00pm EST



www.GeneracPowerProducts.com www.DRpower.com www.chp.com www.Powermate.com

LIMITED WARRANTY

Seller's warranty for the Products shall be as provided in Seller's current warranty, policies, procedures and flat rate manuals which are incorporated herein by reference. The remedies of repair or replacement as provided therein are Buyer's sole and exclusive remedies and are Seller's entire liability for any breach of the limited warranty provided therein. Warranty service can only be performed by one of Seller's authorized warranty service dealers.

SELLER MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND ALL OTHER WARRANTIES ARE SPECIFICALLY EXCLUDED, INCLUDING ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR PARTICULAR OR SPECIAL PURPOSES. SELLER SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY SPECIAL, EXEMPLARY, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES REGARDLESS OF THE CAUSE.

⚠ WARNING

Cancer and reproductive harm - www.P65Warnings.ca.gov.

DR POWER EQUIPMENT, COUNTRY HOME PRODUCTS, AND POWERMATE ARE GENERAC POWER SYSTEMS COMPANIES

Figure 2 Sample Regular Packing Slip (Back)

Packing Slip Mapping

The Country Home Products packing slip sample below includes bracketed numbers that correspond to data elements received from the order. The tables in this section map each bracketed number with its corresponding flat-file field name and EDI segment.






Packing Slip/Invoice

DR ID:
[102]
[103]
[104]
[105], [106] [107]
[108]

ORD. #: [101]

SHIP TO:
[201]
[202]
[203]
[204], [205] [206]
[207]

QTY	ITEM NO.	DESCRIPTION
[301]	[302]	[303]
[301]	[302]	[303]

Figure 3 Sample Regular Packing Slip with Order Message References

Packing Slip Mapping – Flat-file Field Name

Label	Description	Element	Notes
101	Consumer Order Number	consumer_order_number	
102	Bill-To Name	bill_to_name	
103	Bill-To Address 1	bill_to_address_1	
104	Bill-To Address 2	bill_to_address_2	
105	Bill-To City	bill_to_city	
106	Bill-To Region	bill_to_region	
107	Bill-To Postal	bill_to_postal	
108	Bill-To Country	bill_to_country	
201	Ship Name	ship_name	
202	Ship Address 1	ship_address_1	
203	Ship Address 2	ship_address_2	
204	Ship City	ship_city	
205	Ship Region	ship_region	
206	Ship Postal	ship_postal	
207	Ship Country	ship_country	
301	Line Item Quantity	line_item_quantity	
302	Line Item Partner SKU	line_item_partner_sku	
303	Line Item Title	line_item_title	

Packing Slip Mapping – EDI Segment

Label	Description	Element	Notes
101	Consumer Order Number	N901*CO	
102	Bill-To Name	N1*BT	
103	Bill-To Address 1	N301	
104	Bill-To Address 2	N302	
105	Bill-To City	N401	
106	Bill-To Region	N402	
107	Bill-To Postal	N403	
108	Bill-To Country	N404	
201	Ship Name	N1*ST	
202	Ship Address 1	N301	
203	Ship Address 2	N302	
204	Ship City	N401	
205	Ship Region	N402	
206	Ship Postal	N403	
207	Ship Country	N404	
301	Line Item Quantity	PO102	
302	Line Item Partner SKU	PO1*BP or LIN*ZZ*partner_sku	
303	Line Item Title	PO1*PD	

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**Returns
Section**

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www.GeneracPowerProducts.com
www.DRpower.com
www.chp.com
www.Powermate.com

LIMITED WARRANTY

Seller's warranty for the Products shall be as provided in the current warranty, policies, procedures and flat rate manuals which are incorporated herein by reference. The remedies of repair or replacement as provided therein are Buyer's sole and exclusive remedies and are Seller's entire liability for any breach of the limited warranty provided therein. Warranty service can only be performed by one of Seller's authorized warranty service dealers.

**Footer
Section**

SELLER MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND ALL OTHER WARRANTIES ARE SPECIFICALLY EXCLUDED, INCLUDING ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR PARTICULAR OR SPECIAL PURPOSES. SELLER SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY SPECIAL, EXEMPLARY, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES REGARDLESS OF THE CAUSE.

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Figure 5 Sample Regular Packing Slip with Location References (Back)

Data Element	Font Size	Font Style	F/V	Comments
LOGO SECTION				
Logo image			F	<i>Logos_Front.png</i> can be downloaded from https://support.dsco.io/hc/en-us/articles/4415462486427-Country-Home-Products-Documentation .
Static Text	12	Bold	F	Packing Slip/Invoice
ORDER HEADER SECTION				
Static Text	11	Bold	F	DR ID:
Label	11	Bold	F	ORD. #:
Consumer Order Number	11	Bold	V	
Label	11	Bold	F	BILL TO:
Bill-To Name	9	Bold	V	
Bill-To Address 1	9	Bold	V	
Bill-To Address 2	9	Bold	V	
Bill-To City	9	Bold	V	This value is followed by a comma (,).
Bill-To Region	9	Bold	V	
Bill-To Postal	9	Bold	V	
Bill-To Country	9	Bold	V	
Label	11	Bold	F	SHIP TO:
Ship Name	9	Bold	V	
Ship Address 1	9	Bold	V	
Ship Address 2	9	Bold	V	

Data Element	Font Size	Font Style	F/V	Comments
Ship City	9	Bold	V	This value is followed by a comma (,).
Ship Region	9	Bold	V	
Ship Postal	9	Bold	V	
Ship Country	9	Bold	V	
ORDER MERCHANDISE TABLE				
Note: The elements described below are enclosed in solid-line boxes, as shown in the sample.				
Label	11	Bold, centered	F	QTY
Line Item Quantity	11	Centered	V	
Label	11	Bold, centered	F	ITEM NO.
Line Item Partner SKU	11	Centered	V	
Label	11	Bold, centered	F	DESCRIPTION
Line Item Title	11		V	
RETURNS SECTION				
Static Text	18	Bold, centered	F	IF YOU HAVE A PRODUCT YOU WISH TO RETURN, PLEASE REVIEW THE INFORMATION BELOW. This element is followed by a solid black line.
Static Text	16	Bold, centered	F	RETURN AUTHORIZATION
Static Text	10	Bold, centered	F	No return product will be accepted without a return Authorization.

Data Element	Font Size	Font Style	F/V	Comments
Static Text	10	Centered	F	To obtain Return Authorization, call the number below. Once a Return Authorization number has been issued for a return, the item must be returned within 30 days.
Static Text	14	Bold, centered	F	For Return Authorization Call:
Static Text	20	Bold, centered	F	TOLL-FREE 1-800-574-2042
Static Text	10	Centered	F	Customer Service hours: Monday - Friday 8:30am-5:00pm EST This element is followed by a solid black line.
FOOTER SECTION				
Logo image		Centered	F	<i>Logos_Back.png</i> can be downloaded from https://support.dsco.io/hc/en-us/articles/4415462486427-Country-Home-Products-Documentation . This element is followed by a solid black line.
Static Text	10	Bold, centered	F	www.GeneracPowerProducts.com www.DRpower.com www.chp.com www.Powermate.com This element is followed by a solid black line.
Static Text	13	Bold	F	LIMITED WARRANTY
Static Text	9		F	The following element is divided into two columns: Seller's warranty for the Products shall be as provided in Seller's current warranty, policies, procedures and flat rate manuals

Data Element	Font Size	Font Style	F/V	Comments
				<p>which are incorporated herein by reference. The remedies of repair or replacement as provided therein are Buyer's sole and exclusive remedies and are Seller's entire liability for any breach of the limited warranty provided therein. Warranty service can only be performed by one of Seller's authorized warranty service dealers.</p> <p>SELLER MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND ALL OTHER WARRANTIES ARE SPECIFICALLY EXCLUDED, INCLUDING ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR PARTICULAR OR SPECIAL PURPOSES. SELLER SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY SPECIAL, EXEMPLARY, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES REGARDLESS OF THE CAUSE.</p>
Static Text	9	Centered	F	<p>This element is contained in a solid-line box and includes a warning symbol, as shown in the sample.</p> <p>WARNING Cancer and reproductive harm - www.P65Warnings.ca.gov.</p> <p>This element is followed by a solid black line.</p>
Static Text	7.5	Bold, centered	F	<p>DR POWER EQUIPMENT, COUNTRY HOME PRODUCTS, AND POWERMATE ARE GENERAC POWER SYSTEMS COMPANIES</p>