

Overview of new M&S Click and Collect (Dropship) Process and context of how additional Rithum Dsco fields will be used to support

1 M&S will use / send additional attributes on Order message for C&C orders:

- New *Delivery_Method* field populated with "in_store_pickup" (for C&C) OR "ship_to_customer" (for non C&C orders)
- *Ship To* will be populated with M&S store address (incl. Store Name in address)
- *Store Number*
- *Order level (New) + Line Level Cross Dock Location address* fields (for suppliers to ship to M&S warehouse)
- *New Order + Line Level Cross-Dock Expected Delivery Date*

2 Suppliers will create C&C label (using the data passed from M&S to Dsco for suppliers)

3 Suppliers to always send *package sssc barcode* value on shipments for C&C orders (as M&S will need to consume this for use by M&S warehouse to recognise when unpacking and scanning C&C items)

