

Shipment status and validations for fabfitfun

Fabfitfun has provided some additional information on how they define shipment status and their validations for orders and order lines.

Shipment status

Fabfitfun shipment status is determined as:

- If at least one of the shipment lines has the status **Created or Shipment Pending**, the status of the order is open.

Multi-line orders may be partially shipped/fulfilled separately at the SKU level, but shipments may not be partially fulfilled at the quantity level.

- If all shipment lines are shipped, the shipment status is **Shipped**.
- If a shipment line is reopened, the shipment's status changes to **Shipment Pending**.

Shipment lines will be re-opened if any invalid shipment data has been uploaded.

Fabfitfun requires shipments to adhere to the rules around the following validations for outbound orders and order lines.

Shipment carrier validation

- Only approved carrier service level codes found in the approved carrier list can be used to upload shipments.

Failure to upload shipments using the approved carrier service level codes will result in shipment upload failure.

Tracking number validation

- Tracking numbers must match the tracking number format for the specific carrier used to ship the order.

Failure to upload tracking numbers for the appropriate carrier will result in shipment upload failure.

Special character validation

- Tracking numbers must be uploaded using the Shipment Upload Template, found in the **Excel templates for each workflow** section below.

Failure to save the tracking number column as Text format will result in an invalid tracking number to process in the Dsco platform and will require manual shipment data removal from CommerceHub Support and shipment data re-upload by the vendor.

- Tracking numbers must not contain invalid or special characters such as but not limited to ()*#@^+=|<>?!.

Failure to validate and clean the tracking number before upload will result in shipment upload failure.

Ship date validation

- The shipment date uploaded must be between 15 days in the past and 10 days in the future.